# Billing and Collection Agent Report For period ending November 30, 2024

**To Numbering Administration Oversight Working Group** 

### NANPA FUND STATEMENT OF FINANCIAL POSITION November 30, 2024

#### <u>Assets</u>

Cash in bank - NANP Cash in bank - RND		\$ 7,561,015 1,748,283
Receivables		
Receivable from US Carriers	153,381	
Refunds due back to US Carriers (see note below)	(249,344)	
Receivable from Canada	-	
Receivable from other member countries	8,525	
Receivables forwarded to Treasury for collection	35,920	
Allowance for uncollectible accounts	(77,200)	(128,718)
RND receivable		309,858
Total assets		9,490,438
Less: Accrued liabilities		
Welch LLP	32,700	
SOMOS - NANPA & Pooling	578,778	
EY LLP - audit	59,500	
Data Collection Agent	4,167	(675,145)
RND fees repayable to carriers		 (2,059,481)
NANP Fund balance		\$ 6,755,812

The credit balance of \$249,344 at the end of November consists of approximately \$179,874 relating to the special project and the remainder of \$69,470 relates to overpayments or non-special credit notes on account.

#### NANP FUND STATEMENT OF CHANGES IN FUND BALANCE OCTOBER 2024 TO SEPTEMBER 2025

	ſ													Variance		
		Act	ual					Forecas	ted							between
														Tatal	Budash	forecasted results and budget at
	ŀ	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Total	Budget	Sept 30/25
Revenue International Contributions Canada Caribbean countries	(1) (1)	25,062 29,312	12,531	12,531	12,531 -	12,531 -	12,531 -	12,531 -	12,531	12,531	12,531	12,531 -	-	150,372 29,312	150,372 29,312	-
Total International Contributions	(-)	54,374	12,531	12,531	12,531	12,531	12,531	12,531	12,531	12,531	12,531	12,531	=	179,684	179,684	-
Domestic Contributions - US carriers	(1)	5,945,435	86,598	86,779	86,779	86,779	86,779	86,779	86,779	86,779	86,779	86,779	=	6,813,044	6,766,776	46,268
Late filing fees for Form 499A	(2)	400	1,100	-	-	-	-	-	-	-	-	-	55,000	56,500	55,000	1,500
Interest income	(3)	8,193	7,076	8,000	8,000	8,000	8,000	8,000	8,000	8,000	8,000	8,000	8,000	95,269	96,000	(731)
Total revenue		6,008,402	107,305	107,310	107,310	107,310	107,310	107,310	107,310	107,310	107,310	107,310	63,000	7,144,497	7,097,460	47,037
Expenses NANPA Administration	(4)	578,778	578,778	581,695	581,695	581,695	581,695	581,695	581,695	581,694	581,694	581,694	581,694	6,974,502	6,980,336	5,834
Billing and Collection Welch LLP Data Collection Agent	(5) (6)	32,700 4,402	32,700 7,153	32,700 7,416	32,700 7,416	32,700 7,417	32,700 7,417	392,400 85,723	392,400 89,000	- 3,277						
Annual Operations Audit	(7)	-	-	-	-	-	-	-	-	-	-	-	59,000	59,000	59,000	-
Bank Charges	(8)	9,127	11,803	4,166	4,166	4,167	4,167	4,167	4,167	4,167	4,167	4,167	4,167	62,598	50,000	(12,598)
Carrier Audits	(9)	-	-	-	-	-	-	-	-	-	=	-	200,000	200,000	200,000	-
Bad debt expense (recovery)	(10)	(5,000)	(5,800)	1,667	1,667	1,667	1,667	1,667	1,667	1,666	1,666	1,666	1,666	5,866	20,000	14,134
Total expenses		620,007	624,634	627,644	627,644	627,646	627,646	627,646	627,646	627,644	627,644	627,644	886,644	7,780,089	7,790,736	10,647
Net revenue (expenses)		5,388,395	(517,329)	(520,334)	(520,334)	(520,336)	(520,336)	(520,336)	(520,336)	(520,334)	(520,334)	(520,334)	(823,644)	(635,592)	(693,276)	57,684
Opening fund balance		1,884,746	7,273,141	6,755,812	6,235,478	5,715,144	5,194,808	4,674,472	4,154,136	3,633,800	3,113,466	2,593,132	2,072,798	1,884,746	1,693,276	191,470
Closing fund balance		7,273,141	6,755,812	6,235,478	5,715,144	5,194,808	4,674,472	4,154,136	3,633,800	3,113,466	2,593,132	2,072,798	1,249,154	1,249,154	1,000,000	249,154
Fund balance makeup: Contingency Surplus (deficit)		1,000,000 6,273,141 7,273,141	1,000,000 5,755,812 6,755,812	1,000,000 5,235,478 6,235,478	1,000,000 4,715,144 5,715,144	1,000,000 4,194,808 5,194,808	1,000,000 3,674,472 4,674,472	1,000,000 3,154,136 4,154,136	1,000,000 2,633,800 3,633,800	1,000,000 2,113,466 3,113,466	1,000,000 1,593,132 2,593,132	1,000,000 1,072,798 2,072,798	1,000,000 249,154 1,249,154	1,000,000 249,154 1,249,154	1,000,000	
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See Assumptions and Reconciliation to Budget on following page

# NANP FUND STATEMENT OF CHANGES IN FUND BALANCE OCTOBER 2023 TO SEPTEMBER 2024

# Reconciliation of forecasted to budget

Budgeted fund balance at September 30, 2025 - contingency	\$1,000,000
Increase (decrease) in opening fund balance between budget period and actual	191,470
Additional billings over estimate from budget	46,268
Late filing fees (reversal) for Form 499A	1,500
Interest earned - variance between actual and budget	(731)
NANPA - variance between actual and budget	5,834
Data Collection fees - variance between actual and budget	3,277
Annual operations audit - variance between actual and budget	-
Bad debts - variance between actual and budget	14,134
Carrier audits that are anticipated not to be performed	-
Bank fees - variance between actual and budget	(12,598)
Billing & Collection fees - variance between actual and budget	-
Forecasted fund balance at September 30, 2025	\$ 1,249,154

## **Assumptions:**

- (1) The US carrier contributions for the period from October 2024 to September 2025 and the International contributions are based upon actual billings.
- (2) These fees represent the \$100 late filing fee charged to those companies that do not file the Form 499A by the due date.
- (3) Interest income relates to interest earned on the bank balances and on overdue service provider accounts.
- (4) The cost of NANPA administration is based on the contract with Somos.
- (5) The cost of B&C Agent is based on the current contract.
- (6) The expense for the Data Collection Agent is based on an allocation of costs by USAC.
- (7) The expense represents the estimated cost of the annual operations audit performed by Ernst & Young LLP.
- (8) Bank fees are an expense to the Fund.
- (9) The budget allows \$200,000 for carrier audits as may be required under 47 C.F.R. §52.15(k) and FCC Order FCC 00-42.
- (10) The allowance covers all accounts considered potentially uncollectible at November 30, 2024.

#### **Deliverables Report**

#### **Distributing invoices**

The invoices for carriers were emailed/mailed on November 12<sup>th</sup>. Payment is due December 12<sup>th</sup>.

#### **Processing Payments**

Payment information from the lockbox service at Bank of America is downloaded on a daily basis. The deposit information is recorded daily.

#### Late/Absent Payments

Demand notices and statements of account were emailed/mailed on November 13<sup>th</sup> to all carriers that were not in the FEMA disaster designated areas affected by Hurricane Helene and Milton. On November 14<sup>th</sup> statements of account were sent to the companies in the FEMA disaster designated areas affected by Hurricane Helene and Milton. A total of 544 demand notices and statements of account were sent out. During the same period last year, 357 statements and demand notices were sent out.

#### **FCC Red Light Notices**

At a minimum, an updated red light report is posted to the FCC server for processing once a week. When required, additional updates are posted.

#### **Helpdesk Queries**

All queries are directed to a helpdesk voicemail inbox or email inbox. The details of the query are documented in an MS Excel file including the date, Filer ID, nature of query, name of person making the request, who responded to the query and the resolution date. In November, 34 calls and 119 emails were received (2023 - 31 calls and 83 emails). Most queries related to the following: requesting copies of invoices, making changes to their email billing address, notification about closing their business, asking what the invoice was for, asking how to make a payment, asking about the credit note and refund check received.

#### Staffing

There are no changes to staffing.

#### **Status of Contracts**

The Billing and Collection Agent contract was awarded to Welch LLP in July 2024. The contract is for a 3 year period from August 1, 2024 to July 31, 2027 plus 2 one-year extensions ending July 31, 2029.

The NANPA and RNDA administration contract was awarded in December 2020. It allowed for a 3-month transition and development period from December 1, 2020 to February 28, 2021 and a 57-month administration period from March 1, 2021 to November 30, 2025 and 3 one-year extensions ending November 30, 2028.

#### **Status of Audits**

FCC Audit: The FCC and the auditors confirmed that they do not need much from NANP since NANP is reported as a disclosure entity in their footnotes instead of as a consolidated entity. A request was received in October which was addressed by the due date.

**Independent Audit:** The independent audit by Ernst & Young LLP of the financial statements and specified procedures for 2024 fiscal year commenced on November 18, 2024. Final reports expected in late December/early January.

PIIA (Payment Integrity Act) Performance Audit: There is a kick off meeting scheduled for the 2024 audit on December 12, 2024. A list of documents required for the audit has been received. The majority of the documents requested are required by December 27th and a few due in January 2025.

#### **Deliverable Reports Submission Dates**

Quarterly Crosswalk reporting package - not applicable for this month Quarterly Treasury Report on Receivables - not applicable for this month October NAOWG report - submitted November 12, 2024

#### **Accounts Receivable**

In November, \$198.97 was received from Treasury for delinquents debt collected from two filers.

#### Reassigned Numbers Database (RND) Activities

Budgeted contributions	(6)	6,000,000
Contributions received	(1)	5,890,303
Contributions still receivable	(1) (a)	1,293
	_	5,891,596
	_	
Balance to be repaid to carriers	_	2,059,481
Balance due from SOMOS	_	309,858

				Actual		Forecasted										
		Actual Total to Date	Cumulative Sept 2020 to Sept 2024	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Cumulative Forecasted to Sept 2025
Contributions received from carriers Repayment from SOMOS		5,890,303 1,646,976	5,890,303 1,473,484	- 86,746	- 86,746	<u>-</u>	43,373	43,373	43,373	- 43,373	43,373	43,373	43,373	- 16,353	<u>-</u>	5,890,303 1,966,940
Total monies received		7,537,279	7,363,787	86,746	86,746		43,373	43,373	43,373	43,373	43,373	43,373	43,373	16,353		7,857,243
Refunds issued																
Refunds (applied) reversed directly to NANP fee		(2,669,522)	(2,669,568)	46	-	-	-	-	-	-	-	-	-	-	-	(2,669,522)
Refund checks returned- undeliverable/uncashed		47,325	45,470	1,855	-	-	-	-	-	-	-	-	-	-	-	47,325
Refund checks issued to companies >\$500		(1,154,016)	(1,154,016)	-	-	-	-	-	-	-	-	-	-	-	-	(1,154,016)
Refund checks issued to deactivated filers		(55,953)	(55,953)													(55,953)
Refunds issued		(3,832,166)	(3,834,067)	1,901												(3,832,166)
Less expected costs:																
RND Administrator	(2)	1,753,764	1,753,764	-	-	-	-	-	-	-						1,753,764
B&C Agent fees	(3)	173,333	172,111	611	611	611	611	611	611	611	611	611	611	611	611	179,443
Audit fees	(4)	24,450	24,450	-	-	4,000	-	-	-	-	-	-	-	-	-	28,450
Bank fees	(5)	5,283	5,283													5,283
Total costs		1,956,830	1,955,608	611	611	4,611	611	611	611	611	611	611	611	611	611	1,966,940

#### Balance of funds available

#### Notes:

- (1) This figure represents actual amounts received to date
- (1) (a) This represents RND fees still unpaid by carriers.
- (2) This represents the amount to be paid to the RNDA administrator for the creation of the database.
- (3) This represents additional fees for the B&C Agent to administer the RND collection of fees and payments. A change order has been approved at \$5,000/mth starting October 2020 until April 2023. Costs from May 2023 to April 2024 are based on a one year contract extension. Costs from April 2024 to July 2024 are based on the 3 month extension. The costs for the periods starting August 2024 is based on the current contract which expires July 31, 2029.
- (4) This represents additional audit fees that will be incurred to perform additional audit procedure on the collection and payment of the RND funds. This will be an annual cost until the program is completed
- (5) This represents monthly bank fees (net of interest earned) incurred specifically for the RND account. Included in the bank fees is the cost to collateralize the bank account.

1,748,283

- (6) The budget provided that \$6M of fees were to be collected for the creation of the RND. In June 2021 the FCC approved the refund of \$2M of the total fees invoiced as the cost of the creation of the RND were lower than was provided in the budget. As a result, the carriers who were paying their fees monthly had their portion applied against their July and August RND fee obligation. The effect of this resulted in these companies not having to continue the payment of RND fees for July and August. In addition to this, those carriers who had not yet paid their portion of the RND creation fee had their fees reversed in an amount equivalent to their applicable portion of the refund.
- In 2023, the FCC approved the second tranche repayment of \$2M. The refund was done via an offset against the 2023 annual NANP fees. The carriers who did not have a 2023 NANP obligation were sent a refund check, subject to the red light rules.