

**Billing and Collection Agent Report
For period ending September 30, 2022**

To Numbering Administration Oversight Working Group

October 5, 2022

NANPA FUND
STATEMENT OF FINANCIAL POSITION
September 30, 2022

Assets

Cash in bank - NANP	\$ 3,974,817	
Cash in bank - RND	<u>2,650,027</u>	\$ 6,624,844
Receivables		
Receivable from US Carriers	4,576,248	
Refunds due back to US Carriers <i>(see note below)</i>	(47,227)	
Receivable from Canada	-	
Receivable from Caribbean countries	33,426	
Receivables forwarded to Treasury for collection	78,388	
Allowance for uncollectible accounts	<u>(130,000)</u>	4,510,835
RND receivable		<u>1,411,044</u>
Total assets		12,546,723
Less: Accrued liabilities		
Welch LLP	28,400	
SOMOS - NANPA & Pooling	578,778	
Data Collection Agent - USAC	<u>6,500</u>	(613,678)
Deferred revenue (2022-23 billings)		(6,585,741)
RND fees repayable to carriers		<u>(4,063,956)</u>
Fund balance		<u>\$ 1,283,348</u>

The credit balances of \$47,227 included in the accounts receivable balance are mostly made up of amounts that cannot be refunded because the carriers are in Red Light status. Where possible, credit balances were applied to the September 2022 NANP annual invoices.

The RND fees repayable to carriers represents amounts invoiced to carriers since September 2020 net of amounts refunded.

**NANP FUND
STATEMENT OF CHANGES IN FUND BALANCE
OCTOBER 2021 TO SEPTEMBER 2022**

Actual													Total	Budget	Variance between actual results and budget at Sept 30/22		
Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22						
Revenue																	
International Contributions																	
Canada	(1)	25,027	12,513	12,513	12,513	12,513	12,513	12,513	12,513	12,513	12,513	-	150,157	150,157	-		
Caribbean countries	(1)	29,043	-	-	-	-	-	-	-	-	-	-	29,043	29,043	-		
Total International Contributions		54,070	12,513	12,513	12,513	12,513	12,513	12,513	12,513	12,513	12,513	-	179,200	179,200	-		
Domestic Contributions - US carriers	(1)	5,040,124	70	3,766	(3,992)	(980)	614	(3,013)	3,787	794	(427)	621	613	5,041,977	4,963,718	78,259	
Late filing fees for Form 499A	(2)	500	4,600	6,500	(600)	400	1,600	800	5,800	1,700	-	2,400	34,100	57,800	80,000	(22,200)	
Interest income	(3)	1,289	1,252	1,172	1,129	880	927	939	694	625	556	1,184	1,530	12,177	15,000	(2,823)	
Total revenue		5,095,983	18,435	23,951	9,050	12,813	15,654	11,239	22,794	15,632	12,642	16,718	36,243	5,291,154	5,237,918	53,236	
Expenses																	
NANPA and Pooling Administration	(4)	578,778	578,778	584,429	578,778	578,778	578,778	578,778	578,778	578,778	584,738	578,778	578,778	6,956,947	6,980,336	23,389	
Billing and Collection																	
Welch LLP	(5)	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	340,800	340,800	-	
Data Collection Agent	(6)	6,401	6,574	6,426	6,556	6,604	6,685	6,618	6,521	6,784	6,769	6,794	6,802	79,534	78,000	(1,534)	
Annual Operations Audit	(7)	-	-	51,500	-	-	-	-	-	-	-	-	-	51,500	51,000	(500)	
Bank Charges	(8)	3,597	5,896	2,801	2,668	2,405	2,458	2,238	2,157	2,117	2,209	2,584	1,783	32,913	40,000	7,087	
Carrier Audits	(9)	-	-	-	-	-	-	-	-	-	-	-	-	-	200,000	200,000	
Bad debt expense (recovery)	(10)	4,800	(4,800)	3,177	703	(5,496)	(3,299)	(1,882)	(900)	800	(2,294)	2,700	33,100	26,609	40,000	13,391	
Total expenses		621,976	614,848	676,733	617,105	610,691	613,022	614,152	614,956	616,879	619,822	619,256	648,863	7,488,303	7,730,136	241,833	
Net revenue (expenses)		4,474,007	(596,413)	(652,782)	(608,055)	(597,878)	(597,368)	(602,913)	(592,162)	(601,247)	(607,180)	(602,538)	(612,620)	(2,197,149)	(2,492,218)	295,069	
Opening fund balance		3,480,497	7,954,504	7,358,091	6,705,309	6,097,254	5,499,376	4,902,008	4,299,095	3,706,933	3,105,686	2,498,506	1,895,968	3,480,497	3,492,218	(11,721)	
Closing fund balance		7,954,504	7,358,091	6,705,309	6,097,254	5,499,376	4,902,008	4,299,095	3,706,933	3,105,686	2,498,506	1,895,968	1,283,348	1,283,348	1,000,000	283,348	
Fund balance makeup:																	
Contingency		1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	-	
Surplus (deficit)		6,954,504	6,358,091	5,705,309	5,097,254	4,499,376	3,902,008	3,299,095	2,706,933	2,105,686	1,498,506	895,968	283,348	283,348	-		
		7,954,504	7,358,091	6,705,309	6,097,254	5,499,376	4,902,008	4,299,095	3,706,933	3,105,686	2,498,506	1,895,968	1,283,348	1,283,348	1,000,000	-	

See Assumptions and Reconciliation to Budget on following page

**NANP FUND
STATEMENT OF CHANGES IN FUND BALANCE
OCTOBER 2021 TO SEPTEMBER 2022**

Reconciliation of forecast to budget

Budgeted fund balance at September 30, 2022 - contingency	\$ 1,000,000
Increase in opening fund balance between budget period and actual	(11,721)
Additional billings over estimate from budget	78,259
Late filing fees (reversal) for Form 499A	(22,200)
Interest earned - Variance between actual and budget	(2,823)
NANPA and Pooling - Variance between actual and budget	23,389
Data Collection fees - Variance between actual and budget	(1,534)
Annual operations audit - variance between actual and budget	(500)
Bad debts - Variance between actual and budget	13,391
Carrier audits that are anticipated not to be performed	200,000
Bank fees - Variance between actual and budget	7,087
Actual fund balance at September 30, 2022	\$ 1,283,348

Assumptions:

- (1) The US carrier contributions for the period from October 2021 to September 2022 and the International contributions are based upon actual billings.
- (2) These fees represent the \$100 late filing fee charged to those companies that do not file the Form 499A by the due date.
- (3) Interest income is based on actual amounts received.
- (4) The cost of NANPA and Pooling administration is based on the contract with Somos.
- (5) The cost of B&C Agent is based on the contract with Welch LLP
- (6) The expense for the Data Collection Agent is based on an allocation of costs by USAC.
- (7) The expense for the annual operations audit performed by Ernst & Young LLP is based on actual cost.
- (8) Bank fees are an expense to the Fund.
- (9) The budget allows \$200,000 for carrier audits. The FCC cannot confirm whether any audits will be initiated between May and September 2022. Based on prior history, the amount provided for carrier audits is being returned to the surplus amount increasing the surplus by \$200,000 which will be used to offset next year's contribution requirements. If carrier audits cost should be incurred between May and September 2022, the cost will be paid out of the next funding year's contingency allowance.
- (10) The allowance covers all accounts considered potentially uncollectible at September 30, 2022.

**NANP FUND
FORECASTED STATEMENT OF CHANGES IN FUND BALANCE
OCTOBER 2022 TO SEPTEMBER 2023**

Projection based on budget													Total	
Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23			
NANP Activities														
Projected Revenue														
International Contributions														
Canada	(1)	25,032	12,516	12,516	12,516	12,516	12,516	12,516	12,516	12,516	12,516	-	150,192	
Caribbean countries	(1)	29,358	-	-	-	-	-	-	-	-	-	-	29,358	
Total International Contributions		54,390	12,516	12,516	12,516	12,516	12,516	12,516	12,516	12,516	12,516	-	179,550	
Domestic Contributions - US carriers	(1)	6,605,138	61,271	61,271	61,271	61,271	61,271	61,271	61,271	61,271	61,271	-	7,217,848	
Late filing fees for Form 499A	(2)	-	-	-	-	-	-	-	-	-	-	80,000	80,000	
Interest income	(3)	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	12,000	
Total projected revenue		6,660,528	74,787	74,787	74,787	74,787	74,787	74,787	74,787	74,787	74,787	81,000	7,489,398	
Projected Expenses														
NANPA and Pooling Administration	(4)	581,695	581,695	581,695	581,695	581,695	581,695	581,695	581,695	581,694	581,694	581,694	6,980,336	
Billing and Collection														
Welch LLP	(5)	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	340,800	
Data Collection Agent	(6)	6,700	6,700	6,700	6,700	6,700	6,700	6,700	6,700	6,700	6,700	6,700	80,400	
Annual Operations Audit	(7)	-	-	53,000	-	-	-	-	-	-	-	-	53,000	
Bank Charges	(8)	3,334	3,334	3,334	3,334	3,333	3,333	3,333	3,333	3,333	3,333	3,333	40,000	
Carrier Audits	(9)	-	-	-	-	200,000	-	-	-	-	-	-	200,000	
Bad debt expense (recovery)	(10)	-	-	-	-	-	-	-	-	-	-	40,000	40,000	
Total projected expenses		620,129	620,129	673,129	620,129	820,128	620,128	620,128	620,128	620,127	620,127	660,127	7,734,536	
Projected Net revenue (expenses)		6,040,399	(545,342)	(598,342)	(545,342)	(745,341)	(545,341)	(545,341)	(545,341)	(545,340)	(545,340)	(545,340)	(579,127)	(245,138)
Projected Opening fund		1,283,348	7,323,747	6,778,405	6,180,063	5,634,721	4,889,380	4,344,039	3,798,698	3,253,357	2,708,017	2,162,677	1,617,337	1,283,348
Projected NANP Closing fund balance		7,323,747	6,778,405	6,180,063	5,634,721	4,889,380	4,344,039	3,798,698	3,253,357	2,708,017	2,162,677	1,617,337	1,038,210	1,038,210
Projected NANP Fund balance makeup:														
Contingency		1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	
Surplus		6,323,747	5,778,405	5,180,063	4,634,721	3,889,380	3,344,039	2,798,698	2,253,357	1,708,017	1,162,677	617,337	38,210	
		7,323,747	6,778,405	6,180,063	5,634,721	4,889,380	4,344,039	3,798,698	3,253,357	2,708,017	2,162,677	1,617,337	1,038,210	

Assumptions:

- (1) The contributions for October 2022 - September 2023 are based on actual billings.
- (2) These estimated fees represent the \$100 late filing fee charged to those companies that do not file the Form 499A by the due date.
- (3) Interest income projections are estimates.
- (4)The numbering administration and pooling administration functions were combined into one 5-year contract that expires November 30, 2025. Monthly costs are based on the contract.
- (5) The cost of B&C Agent is based on the current contract which expires April 30, 2023
- (6) The expense for the Data Collection Agent is based on estimate of costs by USAC.
- (7) The cost of the annual operations audit is based on the cost of the prior year's history of billing from Ernst & Young LLP.
- (8) Bank fees are an expense to the Fund and are estimated based on prior years' history.
- (9) The budget allowed \$200,000 for carrier audits.
- (10) The bad debt expense covers all accounts considered potentially uncollectible for fees billed for the 2022-23 funding year.

Deliverables Report

Distributing invoices

There were 5,488 invoices for carriers were emailed/mailed on September 12th. Payment is due October 12th.

Processing Payments

Payment information from the lockbox service at Bank of America is downloaded on a daily basis. The deposit information is recorded daily.

Late/Absent Payments

Demand notices and statements of account were emailed/mailed on September 13th to all carriers with overdue balances. A total of 14 demand notices and statements of account were sent out. During the same month last year, 17 statements and demand notices were sent out.

FCC Red Light Notices

At a minimum, an updated red light report is posted to the FCC server for processing once a week. When required, additional updates are posted.

Helpdesk Queries

All queries are directed to a helpdesk voicemail inbox or email inbox. The details of the query are documented in an MS Access database including the date, Filer ID, nature of query, name of person making the request, who responded to the query and the resolution date. In September, 67 calls and 312 emails were received (2021 - 125 calls and 409 emails). Most queries are about requesting copies of invoices, how to make changes to their email billing address, notification about closing their business, asking what the invoice was for or asking how to make a payment.

Staffing

There are no changes to staffing.

Status of Contracts

The Billing and Collection Agent contract was awarded to Welch LLP in April 2018. The contract is for a 5-year period from May 1, 2018 to April 30, 2023. A change order was submitted for work related to administration of collection of fees for the Reassigned Numbers Database.

The NANPA, Pooling and RND administration contract was awarded in December 2020. It allowed for a 3-month transition and development period from Dec 1, 2020 to Feb 28, 2021 and a 57-month administration period from Mar 1, 2021 to Nov 30, 2025 and 3 one-year extensions ending November 30, 2028.

Status of Audits

FCC Audit: The FCC and the auditors confirmed that they do not need much from NANP this year since they are now reporting NANP as a disclosure entity in their footnotes instead of as a consolidated entity. A response was provided to the FCC auditors in August with respect to a query from them.

Independent Audit: The independent audit by Ernst & Young LLP of the financial statements and specified procedures for 2022F is schedule to commence November 14, 2022.

PIIA: The audit began November 18, 2021. Document requests were submitted when requested. Biweekly audit meetings are attended. The wrap up meeting for this audit was held at the end of June.

Deliverable Reports Submission Dates

Quarterly Report on Fund Performance and Statement of Financial Position - due October 11

Quarterly Crosswalk reporting package - due October 11

Quarterly Treasury Report on Receivables - due October 24

August NAOWG report - submitted September 7, 2022

Accounts Receivable

In September, \$3,853.37 was received from Treasury for delinquents debts collected. This represents payments from 7 companies.

Reassigned Numbers Database (RND) Activities

Budgeted contributions	(6)	<u>6,000,000</u>
Contributions received	(1)	5,890,199
Contributions still receivable	(1) (a)	<u>2,906</u>
		<u>5,893,105</u>

	Actual														Total Forecasted to Sept 2022
	Actual Total to Date	Cumulative Sept 2020 to Sept 2021	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	
Contributions received from carriers	5,890,199	5,887,065	109	744	950	35	-	1,209	50	37	-	-	-	-	5,890,199
Repayment from Somos	475,905	-	-	-	42,175	86,746	-	86,746	43,373	43,373	43,373	43,373	43,373	43,373	475,905
Total monies received	<u>6,366,105</u>	<u>5,887,065</u>	<u>109</u>	<u>744</u>	<u>43,125</u>	<u>86,781</u>	<u>-</u>	<u>87,955</u>	<u>43,423</u>	<u>43,410</u>	<u>43,373</u>	<u>43,373</u>	<u>43,373</u>	<u>43,373</u>	<u>6,366,105</u>
Refunds issued															
Refunds applied directly to NANP fee	(707,174)	(681,897)	319	1,123	300	322	275	150	150	-	125	25	334	(28,400)	(707,174)
Refund checks returned- undeliverable/uncashed	33,619	3,897	-	25	-	29,027	-	-	-	670	-	-	-	-	33,619
Refund checks issued to companies >\$500	(1,147,712)	(1,147,712)	-	-	-	-	-	-	-	-	-	-	-	-	(1,147,712)
Refund checks issued to deactivated filers	(7,865)	(2,205)	-	(4,907)	-	-	-	-	-	-	(753)	-	-	-	(7,865)
Refunds issued	<u>(1,829,132)</u>	<u>(1,827,917)</u>	<u>319</u>	<u>(3,759)</u>	<u>300</u>	<u>29,349</u>	<u>275</u>	<u>150</u>	<u>150</u>	<u>670</u>	<u>(628)</u>	<u>25</u>	<u>334</u>	<u>28,400</u>	<u>(1,829,132)</u>
Less expected costs:															
RND Administrator	(2) 1,753,764	1,753,764	-	-	-	-	-	-	-	-	-	-	-	-	1,753,764
B&C Agent fees	(3) 115,000	55,000	5,000	5,000	5,000	5,000	5,000	-	10,000	5,000	5,000	5,000	5,000	5,000	115,000
Audit fees	(4) 12,900	8,400	-	-	4,500	-	-	-	-	-	-	-	-	-	12,900
Bank fees	(5) 5,283	2,495	228	210	231	227	526	248	205	227	462	224	-	-	5,283
Total costs	<u>1,886,947</u>	<u>1,819,659</u>	<u>5,228</u>	<u>5,210</u>	<u>9,731</u>	<u>5,227</u>	<u>5,526</u>	<u>248</u>	<u>10,205</u>	<u>5,227</u>	<u>5,462</u>	<u>5,224</u>	<u>5,000</u>	<u>5,000</u>	<u>1,886,947</u>
Balance of funds available		<u>2,650,027</u>													

Notes:

(1) This figure represents actual amounts received to date

(1) (a) This represents RND fees still unpaid by carriers.

(2) This represents the amount to be paid to the RND administrator for the creation of the database.

(3) This represents additional fees for the B&C Agent to administer the RND collection of fees and payments. A change order has been approved at \$5,000/mth starting October 2020 until April 2023.

(4) This represents additional audit fees that will be incurred to perform additional audit procedure on the collection and payment of the RND funds. This will be an annual cost until the program is completed

(5) This represents monthly bank fees (net of interest earned) incurred specifically for the RND account. Included in the bank fees is the cost to collateralize the bank account.

(6) The budget provided that \$6M of fees were to be collected for the creation of the RND. In June 2021 the FCC approved the refund of \$2M of the total fees invoiced as the cost of the creation of the RND were lower than was provided in the budget. As a result, the carriers who were paying their fees monthly had their portion applied against their July and August RND fee obligation. The effect of this resulted in these companies not having to continue the payment of RND fees for July and August. In addition to this, those carriers who had not yet paid their portion of the RND creation fee had their fees reversed in an amount equivalent to their applicable portion of the refund.