

**Billing and Collection Agent Report
For period ending May 31, 2022**

To Numbering Administration Oversight Working Group

June 6, 2022

**NANPA FUND
STATEMENT OF FINANCIAL POSITION
May 31, 2022**

Assets

Cash in bank - NANP	\$ 4,344,465	
Cash in bank - RND	<u>2,525,890</u>	\$ 6,870,355
Receivables		
Receivable from US Carriers	27,007	
Refunds due back to US Carriers <i>(see note below)</i>	(47,299)	
Receivable from Canada	-	
Receivable from Caribbean countries	6,136	
Receivables forwarded to Treasury for collection	89,033	
Allowance for uncollectible accounts	<u>(95,700)</u>	(20,823)
RND receivable		<u>1,563,849</u>
Total assets		8,413,381
Less: Accrued liabilities		
Welch LLP	28,400	
SOMOS - NANPA & Pooling	578,778	
Data Collection Agent - USAC	<u>6,500</u>	(613,678)
RND fees repayable to carriers		<u>(4,092,770)</u>
Fund balance		<u>\$ 3,706,933</u>

There are credit balances of \$47,299 included in the accounts receivable balance. The majority of the balance is made up of amounts that cannot be refunded because the carriers are in Red Light status. Where possible, the credit balance will be applied to the September 2022 NANP annual invoice.

The RND fees repayable to carriers represents amounts invoiced to carriers since September 2020 net of amounts refunded.

**NANP FUND
STATEMENT OF CHANGES IN FUND BALANCE
OCTOBER 2021 TO SEPTEMBER 2022**

		Actual							Forecasted				Total	Budget	Variance between forecasted results and budget at Sept 30/22	
		Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22				Sep-22
Revenue																
International Contributions																
	Canada (1)	25,027	12,513	12,513	12,513	12,513	12,513	12,513	12,513	12,513	12,513	12,513	-	150,157	150,157	-
	Caribbean countries (1)	29,043	-	-	-	-	-	-	-	-	-	-	-	29,043	29,043	-
Total International Contributions		54,070	12,513	12,513	12,513	12,513	12,513	12,513	12,513	12,513	12,513	12,513	-	179,200	179,200	-
Domestic Contributions - US carriers (1)		5,040,124	70	3,766	(3,992)	(980)	614	(3,013)	3,787	-	-	-	-	5,040,376	4,963,718	76,658
Late filing fees for Form 499A (2)		500	4,600	6,500	(600)	400	1,600	800	5,800	-	-	-	80,000	99,600	80,000	19,600
Interest income (3)		1,289	1,252	1,172	1,129	880	927	939	694	1,250	1,250	1,250	1,250	13,282	15,000	(1,718)
Total revenue		5,095,983	18,435	23,951	9,050	12,813	15,654	11,239	22,794	13,763	13,763	13,763	81,250	5,332,458	5,237,918	94,540
Expenses																
NANPA and Pooling Administration (4)		578,778	578,778	584,429	578,778	578,778	578,778	578,778	578,778	581,694	581,694	581,694	581,694	6,962,651	6,980,336	17,685
Billing and Collection																
	Welch LLP (5)	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	28,400	340,800	340,800	-
	Data Collection Agent (6)	6,401	6,574	6,426	6,556	6,604	6,685	6,618	6,521	6,500	6,500	6,500	6,500	78,385	78,000	(385)
Annual Operations Audit (7)		-	-	51,500	-	-	-	-	-	-	-	-	-	51,500	51,000	(500)
Bank Charges (8)		3,597	5,896	2,801	2,668	2,405	2,458	2,238	2,157	3,333	3,333	3,333	3,333	37,552	40,000	2,448
Carrier Audits (9)		-	-	-	-	-	-	-	-	-	-	-	-	-	200,000	200,000
Bad debt expense (recovery) (10)		4,800	(4,800)	3,177	703	(5,496)	(3,299)	(1,882)	(900)	-	-	-	40,000	32,303	40,000	7,697
Total expenses		621,976	614,848	676,733	617,105	610,691	613,022	614,152	614,956	619,927	619,927	619,927	659,927	7,503,191	7,730,136	226,945
Net revenue (expenses)		4,474,007	(596,413)	(652,782)	(608,055)	(597,878)	(597,368)	(602,913)	(592,162)	(606,164)	(606,164)	(606,164)	(578,677)	(2,170,733)	(2,492,218)	321,485
Opening fund balance		3,480,497	7,954,504	7,358,091	6,705,309	6,097,254	5,499,376	4,902,008	4,299,095	3,706,933	3,100,769	2,494,605	1,888,441	3,480,497	3,492,218	(11,721)
Closing fund balance		7,954,504	7,358,091	6,705,309	6,097,254	5,499,376	4,902,008	4,299,095	3,706,933	3,100,769	2,494,605	1,888,441	1,309,764	1,309,764	1,000,000	309,764
Fund balance makeup:																
	Contingency	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	-
	Surplus (deficit)	6,954,504	6,358,091	5,705,309	5,097,254	4,499,376	3,902,008	3,299,095	2,706,933	2,100,769	1,494,605	888,441	309,764	309,764	-	-
		7,954,504	7,358,091	6,705,309	6,097,254	5,499,376	4,902,008	4,299,095	3,706,933	3,100,769	2,494,605	1,888,441	1,309,764	1,309,764	1,000,000	309,764

See Assumptions and Reconciliation to Budget on following page

**NANP FUND
STATEMENT OF CHANGES IN FUND BALANCE
OCTOBER 2020 TO SEPTEMBER 2021**

Reconciliation of forecast to budget

Budgeted fund balance at September 30, 2022 - contingency	\$ 1,000,000
Increase in opening fund balance between budget period and actual	(11,721)
Additional billings over estimate from budget	76,658
Late filing fees (reversal) for Form 499A	19,600
Interest earned - Variance between actual and budget	(1,718)
NANPA and Pooling - Variance between actual and budget	17,685
Data Collection fees - Variance between actual and budget	(385)
Annual operations audit - variance between actual and budget	(500)
Bad debts - Variance between actual and budget	7,697
Carrier audits that are anticipated not to be performed	200,000
Bank fees - Variance between actual and budget	2,448
Forecasted fund balance at September 30, 2022	\$ 1,309,764

Assumptions:

- (1) The US carrier contributions for the period from October 2021 to September 2022 and the International contributions are based upon actual billings.
- (2) These fees represent the \$100 late filing fee charged to those companies that do not file the Form 499A by the due date.
- (3) Interest income is based on actual amounts received.
- (4) The cost of NANPA and Pooling administration is based on the contract with Somos.
- (5) The cost of B&C Agent is based on the contract with Welch LLP
- (6) The expense for the Data Collection Agent is based on an allocation of costs by USAC.
- (7) The expense for the annual operations audit performed by Ernst & Young LLP is based on actual cost.
- (8) Bank fees are an expense to the Fund.
- (9) The budget allows \$200,000 for carrier audits. The FCC cannot confirm whether any audits will be initiated between May and September 2022. Based on prior history, the amount provided for carrier audits is being returned to the surplus amount increasing the surplus by \$200,000 which will be used to offset next year's contribution requirements. If carrier audits cost should be incurred between May and September 2022, the cost will be paid out of the next funding year's contingency allowance.
- (10) The allowance covers all accounts considered potentially uncollectible at May 31, 2022.

Deliverables Report

Distributing invoices

The invoices for carriers were emailed/mailed on May 12th. Payment is due June 12th.

Processing Payments

Payment information from the lockbox service at Bank of America is downloaded on a daily basis. The deposit information is recorded daily.

Late/Absent Payments

Demand notices and statements of account were emailed/mailed on May 13th to all carriers with overdue balances. A total of 17 demand notices and statements of account were sent out. During the same month last year, 72 statements and demand notices were sent out. The number of statements sent out last year was higher due to statements being sent out for RND fees still owing by companies that had only paid their NANP fees.

FCC Red Light Notices

At a minimum, an updated red light report is posted to the FCC server for processing once a week. When required, additional updates are posted.

Helpdesk Queries

All queries are directed to a helpdesk voicemail inbox or email inbox. The details of the query are documented in an MS Access database including the date, Filer ID, nature of query, name of person making the request, who responded to the query and the resolution date. In May, 10 calls and 18 emails were received (2021 - 8 calls and 18 emails). Most queries are about requesting copies of invoices, how to make changes to their email billing address, notification about closing their business, asking what the invoice was for or asking how to make a payment.

Staffing

There are no changes to staffing.

Status of Contracts

The Billing and Collection Agent contract was awarded to Welch LLP in April 2018. The contract is for a 5-year period from May 1, 2018 to April 30, 2023. A change order was submitted for work related to administration of collection of fees for the Reassigned Numbers Database.

The NANPA, Pooling and RND administration contract was awarded in December 2020. It allowed for a 3-month transition and development period from Dec 1, 2020 to Feb 28, 2021 and a 57-month administration period from Mar 1, 2021 to Nov 30, 2025 and 3 one-year extensions ending November 30, 2028.

Status of Audits

FCC Audit: The FCC and the auditors confirmed that they do not need anything from NANP this year since they are now reporting NANP as a disclosure entity in their footnotes instead of as a consolidated entity.

Independent Audit: The independent audit by Ernst & Young LLP of the financial statements and specified procedures was completed December 16th, 2021.

PIIA: The audit began November 18, 2021. Document requests were submitted when requested. Biweekly audit meetings are attended.

Deliverable Reports Submission Dates

Quarterly Report on Fund Performance and Statement of Financial Position - submitted April 6, 2022

Quarterly Crosswalk reporting package - submitted April 6, 2022

Quarterly Treasury Report on Receivables - submitted April 11, 2022

April NAOWG report - submitted May 9, 2022

Accounts Receivable

In May, \$1,309.41 was received from Treasury for delinquents debts collected. This represents payments from 9 companies.

Reassigned Numbers Database (RND) Activities

Budgeted contributions	(6)	<u>6,000,000</u>
Contributions received	(1)	5,890,199
Contributions still receivable	(1) (a)	<u>2,906</u>
		<u>5,893,105</u>

	Actual										Forecasted				Total Forecasted to Sept 2022
	Actual Total to Date	Cumulative Sept 2020 to Sept 2021	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	
Contributions from carriers received	5,890,199	5,887,065	109	744	950	35	-	1,209	50	37	-	-	-	-	5,890,199
Repayment from Somos	302,413	-	-	-	42,175	86,746	-	86,746	43,373	43,373	43,373	43,373	43,373	43,373	475,905
Total monies received	<u>6,192,613</u>	<u>5,887,065</u>	<u>109</u>	<u>744</u>	<u>43,125</u>	<u>86,781</u>	<u>-</u>	<u>87,955</u>	<u>43,423</u>	<u>43,410</u>	<u>43,373</u>	<u>43,373</u>	<u>43,373</u>	<u>43,373</u>	<u>6,366,105</u>
Refunds issued															
Refunds applied directly to NANP fee	(679,258)	(681,897)	319	1,123	300	322	275	150	150	-	-	-	-	-	(679,258)
Refund checks returned- undeliverable/uncashed	33,619	3,897	-	25	-	29,027	-	-	-	670	-	-	-	-	33,619
Refund checks issued to companies >\$500	(1,147,712)	(1,147,712)	-	-	-	-	-	-	-	-	-	-	-	-	(1,147,712)
Refund checks issued to deactivated filers	(7,112)	(2,205)	-	(4,907)	-	-	-	-	-	-	-	-	-	-	(7,112)
Refunds issued	<u>(1,800,463)</u>	<u>(1,827,917)</u>	<u>319</u>	<u>3,759</u>	<u>300</u>	<u>29,349</u>	<u>275</u>	<u>150</u>	<u>150</u>	<u>670</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>(1,800,463)</u>
Less expected costs:															
RND Administrator	(2) 1,753,764	1,753,764	-	-	-	-	-	-	-	-	-	-	-	-	1,753,764
B&C Agent fees	(3) 95,000	55,000	5,000	5,000	5,000	5,000	5,000	-	10,000	5,000	5,000	5,000	5,000	5,000	115,000
Audit fees	(4) 12,900	8,400	-	-	4,500	-	-	-	-	-	-	-	-	-	12,900
Bank fees	(5) 4,597	2,495	228	210	231	227	526	248	205	227	200	200	200	200	5,397
Total costs	<u>1,866,261</u>	<u>1,819,659</u>	<u>5,228</u>	<u>5,210</u>	<u>9,731</u>	<u>5,227</u>	<u>5,526</u>	<u>248</u>	<u>10,205</u>	<u>5,227</u>	<u>5,200</u>	<u>5,200</u>	<u>5,200</u>	<u>5,200</u>	<u>1,887,061</u>
Balance of funds available		<u>2,525,890</u>													

Notes:

(1) This figure represents actual amounts received to date

(1) (a) This represents RND fees still unpaid by carriers.

(2) This represents the amount to be paid to the RND administrator for the creation of the database.

(3) This represents additional fees for the B&C Agent to administer the RND collection of fees and payments. A change order has been approved at \$5,000/mth starting October 2020 until April 2023.

(4) This represents additional audit fees that will be incurred to perform additional audit procedure on the collection and payment of the RND funds. This will be an annual cost until the program is completed

(5) This represents monthly bank fees (net of interest earned) incurred specifically for the RND account. Included in the bank fees is the cost to collateralize the bank account.

(6) The budget provided that \$6M of fees were to be collected for the creation of the RND. In June 2021 the FCC approved the refund of \$2M of the total fees invoiced as the cost of the creation of the RND were lower than was provided in the budget. As a result, the carriers who were paying their fees monthly had their portion applied against their July and August RND fee obligation. The effect of this resulted in these companies not having to continue the payment of RND fees for July and August. In addition to this, those carriers who had not yet paid their portion of the RND creation fee had their fees reversed in an amount equivalent to their applicable portion of the refund.