

# Billing and Collection Agent Report For period ending June 30, 2013

**To NANC** 

July 4, 2013

# NANPA FUND STATEMENT OF FINANCIAL POSITION JUNE 30, 2013

ASS	se	ts
	-	_

Cash Balance in bank account		\$ 845,764
Receivable from US Carriers	3,198,614	
Receivable from Canada	8,873	
Receivable from Caribbean countries	25,098	
Receivables forwarded to Treasury for collection	87,366	
Allowance for uncollectible accounts	(218,000)	 3,101,951
Total assets		3,947,715
Less: Accrued liabilities (see below for makeup)		(394,170)
Deferred revenue billed in June for July 2013 to June 2014 funding pe	eriod	 (3,174,058)
Fund balance		\$ 379,487
Makeup of Accrued Liabilities (see following page for additional details)		
Welch LLP	28,336	
NEUSTAR Pooling 1K Block and pANI administration	199,275	
NEUSTAR NANP Administration	160,892	
Data Collection Agent - USAC	5,667	
9	394,170	
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The actual fund balance at June 30th was \$379,487. At the time the budget was prepared the forecast used was \$453,782.

#### NANPA FUND FORECASTED STATEMENT OF CHANGES IN FUND BALANCE JULY 2012 TO JUNE 2013

Number   N							_	Act	ual								Variance between forecasted results
Canada		<u>_</u>	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Total	Budget	and budget at June 30/13
Cariphona countries   11   13,106   6,55   6,55   6,55   6,5																	
Dimensitic Contributions - US carriers (1) 2,813,096 229,090 237,022 239,136 238,943 232,489 232,754 233,792 236,213 235,420 222,451 (609) 5,150,607 5,139,392 111  Late filling fees for Form 499A (2) 1,900 (3,100) 3,000 - (400) (6,800) 900) 300 1,200 - 100 102,600 97,900 85,000 12  Interest income (3) 1,017 589 1,093 759 767 653 480 355 509 306 368 413 7,309 5,000 5.  Total reverue 2,345,409 233,942 247,688 246,448 245,863 232,895 238,887 241,000 244,474 242,278 229,471 102,404 5,359,739 5,325,315 252  Excenses  NAMPA Administration (4), (8), (9) 276,207 276,207 278,207 278,757 276,207 297,466 277,173 276,315 276,207 165,071 163,564 160,892 3,003,842 1,632,000 1,371  IK Block Pooling & pANI Administration (4), (8), (9) 256,549 235,851 188,385 188,3	Canada																- -
Late filing fees for Form 499A	Total International Contributions		29,396	6,553	6,553	6,553	6,553	6,553	6,553	6,553	6,552	6,552	6,552	-	94,923	94,923	
Interest income (3) 1,017 589 1,093 759 767 653 480 355 509 306 368 413 7,399 6,000 1  Total revenue 2,845,409 233,942 247,668 246,448 245,863 232,895 238,887 241,000 244,474 242,278 229,471 102,404 5,350,739 5,325,315 25  Expenses  NANPA Administration (4), (7) 276,207 276,207 278,756 279,757 276,207 297,486 277,173 276,315 276,207 165,071 163,564 160,892 3,003,842 1,632,000 1,371  K Block Pooling & PANI Administration (4), (8), (9) 256,549 235,851 188,385 188,385 196,780 197,509 204,382 195,091 195,091 195,091 199,275 2,440,774 2,333,628 47  Billing and Collection  Weich LLP (4) 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 24,457 4,667 4,924 4,625 54,597 680,000 13  Annual Operations Audit (6) 40,000 1,800 41,800 40,000 13  Bank Charges (10) 1,471 5,795 4,424 4,099 3,905 3,492 2,510 3,153 3,110 2,583 2,780 2,551 39,873 22,100 16  Carrier Audits (11)	Domestic Contributions - US carriers	(1)	2,813,096	229,900	237,022	239,136	238,943	232,489	232,754	233,792	236,213	235,420	222,451 (	609)	5,150,607	5,139,392	11,215
Total revenue 2,845,09 23,942 247,668 246,48 245,863 232,895 238,887 241,000 244,474 242,78 229,471 102,404 5,350,739 5,325,315 255    NANPA Administration (4), (7) 276,207 276,207 278,756 279,757 276,207 297,486 277,173 276,315 276,207 165,071 163,564 160,892 3,003,842 1,632,000 1,371 18 18 18 18 18 18 18 18 18 18 18 18 18	Late filing fees for Form 499A	(2)	1,900	( 3,100)	3,000	- (	400) (	6,800) (	900)	300	1,200	-	100	102,600	97,900	85,000	12,900
Expenses   NANPA Administration   (4), (7)   276,207   276,207   276,207   278,756   279,757   276,207   297,486   277,173   276,315   276,207   165,071   163,564   160,892   3,003,842   1,632,000   1,371   1,000	Interest income	(3)	1,017	589	1,093	759	767	653	480	355	509	306	368	413	7,309	6,000	1,309
NANPA Administration (4), (7) 276,207 276,207 278,756 279,757 276,207 297,486 277,173 276,315 276,207 165,071 163,564 160,892 3,003,842 1,632,000 1,371 1K Block Pooling & pANI Administration (4), (8), (9) 256,549 235,851 188,385 188,385 188,385 196,780 197,509 204,382 195,091 195,091 195,091 199,275 2,440,774 2,393,628 477 Billing and Collection Welch LLP (4) 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 28,345 28,336 28,3	Total revenue		2,845,409	233,942	247,668	246,448	245,863	232,895	238,887	241,000	244,474	242,278	229,471	102,404	5,350,739	5,325,315	25,424
NANPA Administration (4), (7) 276,207 276,207 278,756 279,757 276,207 297,486 277,173 276,315 276,207 165,071 163,564 160,892 3,003,842 1,632,000 1,371 1K Block Pooling & pANI Administration (4), (8), (9) 256,549 235,851 188,385 188,385 188,385 196,780 197,509 204,382 195,091 195,091 195,091 199,275 2,440,774 2,393,628 477 Billing and Collection Welch LLP (4) 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 28,345 28,336 28,3	Evnence																
Billing and Collection Welch LLP (4) 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 23,443 24,858 4		(4), (7)	276,207	276,207	278,756	279,757	276,207	297,486	277,173	276,315	276,207	165,071	163,564	160,892	3,003,842	1,632,000	1,371,842
Weight LLP         (4)         23,443         23,443         23,443         23,443         23,443         23,443         23,443         23,443         23,443         23,443         23,443         23,443         28,346         28,336         28,336         28,336         28,336         28,336         295,995         281,317         14           Data Collection Agent         (5)         5,042         4,518         4,445         4,268         4,255         4,488         4,487         4,667         4,924         4,625         54,597         68,000 (         13           Annual Operations Audit         (6)         -         -         40,000         -         -         -         1,800         -         -         -         41,800         40,000         - <td>1K Block Pooling &amp; pANI Administration</td> <td>n (4), (8), (9)</td> <td>256,549</td> <td>235,851</td> <td>188,385</td> <td>188,385</td> <td>188,385</td> <td>196,780</td> <td>197,509</td> <td>204,382</td> <td>195,091</td> <td>195,091</td> <td>195,091</td> <td>199,275</td> <td>2,440,774</td> <td>2,393,628</td> <td>47,146</td>	1K Block Pooling & pANI Administration	n (4), (8), (9)	256,549	235,851	188,385	188,385	188,385	196,780	197,509	204,382	195,091	195,091	195,091	199,275	2,440,774	2,393,628	47,146
Data Collection Agent         (5)         5,042         4,518         4,445         4,420         4,268         4,255         4,488         4,488         4,457         4,667         4,924         4,625         54,597         68,000 (         13           Annual Operations Audit         (6)         -         -         40,000         -         -         1,800         -         -         -         4,625         54,597         68,000 (         13           Bank Charges         (10)         1,471         5,795         4,424         4,099         3,905         3,492         2,510         3,153         3,110         2,583         2,780         2,551         39,873         23,100         16           Carrier Audits         (11)         -         -         -         -         -         -         -         -         -         -         -         -         -         300,000 (         300           Bad debt expense         (12)         310 (21,532)         24,632 (2991)         13,014 (11,750)         3,200 (9,197) (5,685) (4,917) (5,685) (4,43) (1,201)         10,847 (1,201)         10,847 (1,204)         1,204 (1,204)         40,000 (1,204)         38           Total expenses         563,022 (52,482)         564,085 (	Billing and Collection																
Annual Operations Audit (6) 40,000 1,800 1,800 41,800 40,000 1 1 Bank Charges (10) 1,471 5,795 4,424 4,099 3,905 3,492 2,510 3,153 3,110 2,583 2,780 2,551 39,873 23,100 16 Carrier Audits (11)																	14,678
Bank Charges         (10)         1,471         5,795         4,424         4,099         3,905         3,492         2,510         3,153         3,110         2,583         2,780         2,551         39,873         23,100         16           Carrier Audits         (11)         -	•	. ,											4,924				( 13,403)
Carrier Audits (11)	•												0.700				1,800
Bad debt expense (12) 310 ( 21,532) 24,632 ( 991) 13,014 ( 11,750) 3,200 ( 9,197) ( 5,685) ( 443) ( 1,201) 10,847 1,204 40,000 ( 38 Total expenses 563,022 524,282 564,085 499,113 509,222 513,706 510,123 502,584 496,623 395,305 393,494 406,526 5,878,085 4,778,045 1,100	9	. ,	,	-,				-, -			3,110		2,780				16,773
Total expenses 563,022 524,282 564,085 499,113 509,222 513,706 510,123 502,584 496,623 395,305 393,494 406,526 5,878,085 4,778,045 1,100		. ,									-		-				( 300,000)
	•	(12)		·	,												(38,796)
	•													· · · ·			1,100,040
	Net revenue (expenses)		2,282,387	( 290,340) (	316,417) (	252,665) (	263,359) (	280,811) (	271,236) (	261,584) (	252,149) (	153,027) (	164,023) (	304,122)		547,270	( 1,074,616)
Opening fund balance         906,833         3,189,220         2,998,880         2,582,463         2,329,798         2,066,439         1,785,628         1,514,392         1,252,808         1,000,659         847,632         683,609         906,833         952,730         45	Opening fund balance		906,833	3,189,220	2,898,880	2,582,463	2,329,798	2,066,439	1,785,628	1,514,392	1,252,808	1,000,659	847,632	683,609	906,833	952,730	(45,897)
Closing fund balance 3,189,220 2,898,880 2,582,463 2,329,798 2,066,439 1,785,628 1,514,392 1,252,808 1,000,659 847,632 683,609 379,487 379,487 1,500,000 ( 1,120	Closing fund balance		3,189,220	2,898,880	2,582,463	2,329,798	2,066,439	1,785,628	1,514,392	1,252,808	1,000,659	847,632	683,609	379,487	379,487	1,500,000	( <u>1,120,513</u> )
Fund balance makeup:	Fund balance makeup:																
Contingency 1,500,000 1,50																	
Surplus	Surpius																

#### Assumptions:

- (1) The US carrier contributions for the period from July 2012 to June 2013 and the International contributions are based upon actual billings.
- (2) These fees represent the \$100 late filing fee charged to those companies that do not file the Form 499A by the due date.
- (3) Interest income projections are estimates
- (4) The cost for 1K Block Pooling is based on a contract extension in force up to June 14, 2013. The cost of NANPA Administration is based on the new contract.
  - The cost of B&C Agent is based on the interim contract with Welch LLP in force until November 30, 2013
- $\textbf{(5)} \ \ \text{The expense for the Data Collection Agent is based on estimate of costs} \ \ \text{by USAC for the 2012 calendar year.}$
- (6) The estimated cost for the annual operations audit performed by Ernst & Young LLP is \$40,000. (7) No commentary
- (8) No commentary
- (9) The cost of ongoing permanent pANI administration is based on a 6-month fixed fee of \$40,628
- (10) Bank fees are an expense to the Fund.
- (11) The budget allowed \$300,000 for carrier audits. The FCC has indicated that they do not anticipate any audits being performed prior to June 2013.
- (12) The allowance covers all accounts considered potentially uncollectible atJune 30, 2013.

#### Reconciliation of forecast at June 30, 2013 to budget

Budgeted fund balance at June 30/13 - contingency	1,500,000
Decrease in fund balance between budget period (February 2012) and June 2012	(45,897)
Additional billings over estimate from budget	11,215
Late filing fees (reversal) for Form 499A	12,900
Underestimate of interest earned to date compared to budget	1,309
NANP Admin - difference between budget and actual contract awarded	(1,352,852)
NANP Admin - change orders issued	(18,990)
Additional billings from B & C Agent due to renewal of contract	(14,678)
Data Collection fees - Adjustment to actual from budget	13,403
Bad debts - Adjustment to actual from budget	38,796
Pooling and p-ANI - adjustment to actual from budget	3,435
Pooling change orders	(50,581)
Carrier audits that will not be performed	300,000
Operations Audit - Adjustment to actual from budget	(1,800)
Bank fees - Adjustment to actual from budget	(16,773)
Forecasted fund balance at June 30/13	379,487

# NANPA FUND FORECASTED STATEMENT OF CHANGES IN FUND BALANCE JULY 2013 TO JUNE 2014

					Р	rojection					
Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14
17 748	8 874	8 874	8 873	8 873	8 873	8 873	8 873	8 873	8 873	8 873	_
22,112		-		-	-						-
39,860	8,874	8,874	8,873	8,873	8,873	8,873	8,873	8,873	8,873	8,873	-
3,399,370	256,298	256,298	256,298	256,298	256,298	256,298	256,298	256,298	256,298	256,298	-
-	-	-	-	-	-	-	-	-	-	-	85,000
666	666	666	666	667	667	667	667	667	667	667	667
3,439,896	265,838	265,838	265,837	265,838	265,838	265,838	265,838	265,838	265,838	265,838	85,667
289,966	174,550	174,550	174,550	174,550	174,550	174,549	174,549	174,549	174,549	174,549	174,549
188,385	188,385	188,385	188,385	188,385	188,385	188,385	188,385	188,385	188,385	188,385	188,385
	,	,						,			28,336 4,750
,	,	,	,	,	,	,	,	,	,	,	4,750
											3,000
,	-	-	-	-	-	-	,	-	-	-	-
	3 334	3 334	3 334	3 333	3 333	3 333	ŕ	3 333	3 333	3 333	3,333
											402,353
		_									316,686)
•				. , ,						. , ,	
											1,594,453
,301,612	3,165,095	2,986,578	2,850,060	2,713,544	2,577,028	2,440,513	2,003,998	1,867,483	1,730,968	1,594,453	1,277,767
	1,250,000	1,250,000	1,250,000	1,250,000	1,250,000	1,250,000	1,250,000	1,250,000	1,250,000	1,250,000	1,250,000
2,051,612		<del></del>				<del></del>					27,767 1,277,767
3,	17,748 22,112 39,860 399,370 - 666 439,896 289,966 188,385 28,336 4,750 - 3,000 - 3,334 - 517,771 922,125 ( 379,487 301,612 - 250,000	17,748 8,874 22,112 - 39,860 8,874 399,370 256,298 - 666 666 439,896 265,838  289,966 174,550 188,385 188,385  28,336 28,336 4,750 4,750 - 3,000 3,000 - 3,334 3,334 517,771 402,355 922,125 (136,517) ( 379,487 3,301,612 301,612 3,165,095	17,748 8,874 8,874 22,112	17,748     8,874     8,874     8,873       22,112     -     -     -       39,860     8,874     8,874     8,873       399,370     256,298     256,298     256,298       -     -     -     -       666     666     666     666       439,896     265,838     265,838     265,837       289,966     174,550     174,550     174,550       188,385     188,385     188,385     188,385       28,336     28,336     28,336     28,336       4,750     4,750     4,750     4,750       -     -     42,000     -       3,000     3,000     3,000     3,000       -     -     -     -       3,334     3,334     3,334     3,334       517,771     402,355     444,355     402,355       922,125     ( 136,517)     ( 178,517)     ( 136,518)     ( 379,487       3,01,612     3,165,095     2,986,578     2,850,060       250,000     1,250,000     1,250,000     1,250,000       0,051,612     1,915,095     1,736,578     1,600,060	17,748       8,874       8,874       8,873       8,873         22,112       -       -       -       -         39,860       8,874       8,874       8,873       8,873         399,370       256,298       256,298       256,298       256,298         -       -       -       -       -         666       666       666       666       667         439,896       265,838       265,838       265,837       265,838         289,966       174,550       174,550       174,550       174,550         188,385       188,385       188,385       188,385       188,385         28,336       28,336       28,336       28,336       28,336         4,750       4,750       4,750       4,750       4,750         -       -       42,000       -       -         3,000       3,000       3,000       3,000       3,000         3,334       3,334       3,334       3,334       3,334       3,333         517,771       402,355       444,355       402,355       402,354         922,125       ( 136,517)       ( 178,517)       ( 136,518)       ( 136,516)       ( 379,487<	Jul-13         Aug-13         Sep-13         Oct-13         Nov-13         Dec-13           17,748         8,874         8,874         8,873         8,873         8,873           22,112         -         -         -         -         -           39,860         8,874         8,874         8,873         8,873         8,873           399,370         256,298         256,298         256,298         256,298         256,298           -         -         -         -         -         -           666         666         666         666         667         667           439,896         174,550         174,550         174,550         174,550         174,550           188,385         188,385         188,385         188,385         188,385         188,385           28,336         28,336         28,336         28,336         28,336         4,750         4,750         4,750         4,750           3,000         3,000         3,000         3,000         3,000         3,000         3,000         3,000           3,334         3,334         3,334         3,334         3,333         3,333         3,333           517,771	17,748	tul-13         Aug-13         Sep-13         Oct-13         Nov-13         Dec-13         Jan-14         Feb-14           17,748         8,874         8,874         8,873         8,873         8,873         8,873         8,873         8,873         8,873         8,873         8,873         8,873         8,873         8,873         3,873	ul-13         Aug-13         Sep-13         Oct-13         Nov-13         Dec-13         Jan-14         Feb-14         Mar-14           17,748         8,874         8,874         8,873         266,298         256,298         256,298         256,298         256,298         256,298         256,2	tul-13         Aug-13         Sep-13         Oct-13         Nov-13         Dec-13         Jan-14         Feb-14         Mar-14         Apr-14           17,748         8,874         8,873	tul-13         Aug-13         Sep-13         Oct-13         Nov-13         Dec-13         Jan-14         Feb-14         Mar-14         Apr-14         May-14           17,748         8,874         8,874         8,873

#### Assumptions:

- (1) The contribution for July 2013 June 2014 is based on actual billings
- (2) These estimated fees represent the \$100 late filing fee charged to those companies that do not file the Form 499A by the due date.
- (3) Interest income projections are estimates
- (4) The cost of NANP administration is based on the contract awarded in 2012. The contract expires in July 2017. An additional amount of \$115,416 is allowed for to cover the cost of a contract modification #2
- (5) The cost for 1K Block Pooling Administration is based on the ccontract extentsion that expires July 14/13. Ongoing pANI costs are based on the interim contract extension in place fthat expires July 14/13
- (6) The cost of B&C Agent is based on the interim contract with Welch LLP in force until November 30, 2013.
- (7) The expense for the Data Collection Agent is based on estimate of costs by USAC.
- (8) The cost of the annual operations audit is based on the cost of the prior year's history of billing from Ernst & Young LLP.
- (9) Bank fees are an expense to the Fund and are estimated based on prior years' history.
- (10) The budget allowed \$300,000 for carrier audits.
- (11) The allowance covers all accounts considered potentially uncollectible. This will be covered by the contingency allowance.

## **CURRENT AND FORECASTED LIABILITIES**

				Current _					
				<u>Jun-13</u>	<u>Jul-13</u>	<u>Aug-13</u>	<u>Sep-13</u>	Oct-13	<u>Nov-13</u>
NEUSTAR - NANPA Administration contract				160,892	289,966	174,550	174,550	174,550	174,550
- Payment authorized by the FCC in June	Φ.	400.504							
May 2013	\$	163,564							
- Authorization by the FCC has not been received for payment									
June 2013			\$ 160,892						
NEUSTAR - Block Pooling and pANI Administration contract				199,275	188,385	188,385	188,385	188,385	188,385
- Payment authorized by the FCC in June									
May 2013	\$	195,091							
- Authorization by the FCC has not been received for payment									
June 2013			\$ 199,275						
Welch LLP - Billing & Collection Agent				28,336	28,336	28,336	28,336	28,336	28,336
- Payment authorized by the FCC in June									
May 2013	\$	28,336							
Authorization by the ECC has not been received for normant									
<ul> <li>Authorization by the FCC has not been received for payment June 2013</li> </ul>			\$ 28,336						
USAC - Data Collection Agent				5,667	4,750	4,750	4,750	4,750	4,750
- Payment authorized by the FCC in June									
May 2013	\$	4,625							
<ul> <li>Authorization by the FCC has not been received for paymen June 2013</li> </ul>			\$ 5,667						
Saine 2010			φ σ,σσ.						
Carrier audits				-	-	-	-	-	-
Ernst & Young LLP- Annual operations audit				-	_	_	42,000	-	-
Bank Fees					0.000	0.000	0.000	0.000	0.000
Daile 1 003					3,000	3,000	3,000	3,000	3,000
Total				394,170	514,437	399,021	441,021	399,021	399,021

# **Deliverables Report**

#### **Distributing invoices**

The monthly and annual invoices for carriers were mailed by June 20, 2013.

#### **Processing Payments**

Payment information from the lockbox service at Mellon Bank is now downloaded on a daily basis. The deposit information is recorded daily.

# **Late/Absent Payments**

Statements were mailed June 14, 2013. We are continuing with collection calls to carriers with outstanding balances.

#### FCC Red Light Notices

The new process for the red light is now in effect. At a minimum, an updated red light report is posted to the FCC server for processing once a week. When required, additional updates are posted.

## **Helpdesk Queries**

All queries are directed to a helpdesk voice mailbox. The information is transferred to an Access database. The date, nature of call, name of caller, Filer ID, who responded and on what date and the resolution is tracked. Calls are returned usually within 3 business days. 73 calls were received in June. Most calls were questions about the invoice received, the late filing fee, how to pay, request for copies of invoices, change of address, they are out of business or requesting a W9 and about the date of the invoice.

## **Staffing Changes**

Nothing new to report.

#### **Contract Renewal**

The contract expired October 1, 2009. Welch LLP is on the USGSA list. Welch LLP received an 8 month interim contract which includes a 2 1/2 month transition which will cover the period from April 1, 2013 to November 30, 2013.

#### **Accounts Receivable**

We are creating a program that will let us batch process debt so that delinquent debt can be uploaded to Treasury. We will be making submissions for approval to write off uncollectible debts in July.