

**Billing and Collection Agent Report  
For period ending June 30, 2011**

**To NANC  
July 14, 2011**

**NANPA FUND  
STATEMENT OF FINANCIAL POSITION  
June 30, 2011**

**Assets**

|  |                  |                                |
|--|------------------|--------------------------------|
| Cash Balance in bank account   |                  | \$ 1,591,787                   |
| Receivable from US Carriers  | 2,334,591        |                                |
| Receivable from Canada   | 6,559            |                                |
| Receivable from Caribbean countries  | 18,352           |                                |
| Receivables forwarded to FCC for collection (Over 90 days)                       | 377,286          |                                |
| Allowance for uncollectible accounts   | <u>(450,700)</u> | 2,286,088                      |
| Prepaid maintenance contract   |                  | <u>1,141</u>                   |
| <b>Total assets</b>  |                  | <b>3,879,016</b>               |
| <b>Less: Accrued liabilities (see below for makeup)</b>                          |                  | <b>(374,693)</b>               |
| <b>Deferred revenue billed in June for July 2010 to June 2011 funding period</b> |                  | <b><u>(2,293,341)</u></b>      |
| <br><b>Fund balance</b>  |                  | <br><b><u>\$ 1,210,982</u></b> |

**Makeup of Accrued Liabilities** (see following page for additional details)

|                                       |  |                          |
|---------------------------------------|--|--------------------------|
| Welch LLP                             |  | 22,784                   |
| NEUSTAR Pooling 1K Block              |  | 185,365                  |
| NEUSTAR Pooling - pANI administration |  | 32,142                   |
| NEUSTAR NANP Administration           |  | 129,487                  |
| Data Collection Agent - USAC          |  | <u>4,915</u>             |
|                                       |  | <b><u>\$ 374,693</u></b> |

\*\*\*\*\*

The annual billings were mailed out the week of June 13th.

The permanent pANI change order was approved by the FCC on June 17, 2011. NeuStar will be prorating the cost over the remaining term of its contract which ends August 14, 2012. NeuStar has started to invoice the Fund starting in June.

Both the NANP Administration contract and the Billing & Collection contract have been awarded 6 month extensions.

**NANPA FUND  
FORECASTED STATEMENT OF CHANGES IN FUND BALANCE  
JULY 2010 TO JUNE 2011**

| Actual                               |          |                  |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   | Total             | Budget            | Variance between actual results and budget at June 30/11 |                  |  |
|--------------------------------------|----------|------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--|------------------|--|
| Jul-10                               | Aug-10   | Sep-10           | Oct-10            | Nov-10            | Dec-10            | Jan-11            | Feb-11            | Mar-11            | Apr-11            | May-11            | Jun-11            |                   |                   |                   |  |                  |  |
| <b>Revenue</b>                       |          |                  |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |  |                  |  |
| International Contributions          |          |                  |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |  |                  |  |
| Canada                               | (1)      | 13,339           | 6,670             | 6,670             | 6,670             | 6,670             | 6,670             | 6,670             | 6,669             | 6,669             | 6,669             | -                 |                   | 80,036            | 80,036   | -                |  |
| Caribbean countries                  | (1)      | 16,403           | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 |                   | 16,403            | 16,403   | -                |  |
| Total International Contributions    |          | 29,742           | 6,670             | 6,670             | 6,670             | 6,670             | 6,670             | 6,670             | 6,669             | 6,669             | 6,669             | -                 |                   | 96,439            | 96,439   |                  |  |
| Domestic Contributions - US carriers | (1)      | 2,241,497        | 179,293           | 188,748           | 186,209           | 186,448           | 187,670           | 186,515           | 187,469           | 187,247           | 185,900           | 177,936           | ( 742)            | 4,094,190         | 4,034,718  | 59,472           |  |
| Late filing fees for Form 499A       | (2)      | ( 100)           | ( 9,700)          | 1,600.00          | 200.00            | ( 2,600)          | ( 600)            | ( 2,100)          | ( 500)            | ( 300)            | 1,100             | 800               | 117,000           | 104,800           | 115,000  | ( 10,200)        |  |
| Interest income                      | (3)      | 1,128            | 1,267             | 1,439             | 1,062             | 979               | 1,092             | 795               | 504               | 449               | 382               | 377               | 313               | 9,787             | 12,000   | - 2,213          |  |
| <b>Total revenue</b>                 |          | <b>2,272,267</b> | <b>177,530</b>    | <b>198,457</b>    | <b>194,141</b>    | <b>191,497</b>    | <b>194,832</b>    | <b>191,880</b>    | <b>194,143</b>    | <b>194,065</b>    | <b>194,051</b>    | <b>185,782</b>    |                   | <b>4,305,216</b>  | <b>4,258,157</b>   | <b>47,059</b>    |  |
| <b>Expenses</b>                      |          |                  |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |  |                  |  |
| NANPA Administration                 | (4), (7) | 139,465          | 130,353           | 130,041           | 186,342           | 131,742           | 141,617           | 128,968           | 131,075           | 130,934           | 136,790           | 130,417           | 129,487           | 1,647,231         | 1,667,000  | ( 19,769)        |  |
| 1K Block Pooling Administration      | (4), (8) | 188,498          | 186,932           | 194,735           | 185,365           | 199,247           | 185,365           | 185,365           | 185,365           | 205,257           | 185,365           | 185,365           | 185,365           | 2,272,224         | 2,229,082  | 43,142           |  |
| pANI                                 | (9)      | -                | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | 32,142            | 32,142            | 200,000  | ( 167,858)       |  |
| Billing and Collection               |          |                  |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |  |                  |  |
| Welch LLP                            | (4)      | 21,359           | 20,100            | 20,100            | 20,100            | 20,100            | 20,100            | 20,100            | 22,784            | 22,784            | 22,784            | 22,784            | 22,784            | 255,879           | 238,800  | 17,079           |  |
| Data Collection Agent                | (5)      | 3,707            | 3,636             | 3,706             | 4,289             | 7,193             | 6,704             | 9,806             | 3,419             | 5,609             | 6,281             | 4,695             | 4,617             | 63,662            | 54,000   | 9,662            |  |
| Annual Operations Audit              | (6)      | -                | -                 | 36,000            | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | 36,000            | 36,000   |                  |  |
| Bank Charges                         | (10)     | 1,426            | 4,170             | 1,741             | 1,605             | 1,867             | 1,670             | 1,393             | 2,056             | 1,398             | 1,386             | 1,621             | 1,439             | 21,772            | -  | 21,772           |  |
| Carrier Audits                       | (11)     | -                | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | 700,000  | ( 700,000)       |  |
| Bad debt expense                     | (12)     | 44,293           | ( 9,977)          | ( 3,473)          | 20,280.00         | ( 6,614)          | -                 | ( 1,831)          | -                 | 4,700             | -                 | ( 800)            | 34,800            | 81,378            | -  | 81,378           |  |
| <b>Total expenses</b>                |          | <b>398,748</b>   | <b>335,214</b>    | <b>382,850</b>    | <b>417,981</b>    | <b>353,535</b>    | <b>355,456</b>    | <b>343,801</b>    | <b>344,699</b>    | <b>370,682</b>    | <b>352,606</b>    | <b>344,082</b>    | <b>410,634</b>    | <b>4,410,288</b>  | <b>5,124,882</b>   | <b>(714,594)</b> |  |
| <b>Net revenue (expenses)</b>        |          | <b>1,873,519</b> | <b>( 157,684)</b> | <b>( 184,393)</b> | <b>( 223,840)</b> | <b>( 162,038)</b> | <b>( 160,624)</b> | <b>( 151,921)</b> | <b>( 150,556)</b> | <b>( 176,617)</b> | <b>( 158,555)</b> | <b>( 158,300)</b> | <b>( 294,063)</b> | <b>( 105,072)</b> | <b>( 866,725)</b>  | <b>761,653</b>   |  |
| <b>Opening fund balance</b>          |          | <b>1,316,054</b> | <b>3,189,573</b>  | <b>3,031,889</b>  | <b>2,847,496</b>  | <b>2,623,656</b>  | <b>2,461,618</b>  | <b>2,300,994</b>  | <b>2,149,073</b>  | <b>1,998,517</b>  | <b>1,821,900</b>  | <b>1,663,345</b>  | <b>1,505,045</b>  | <b>1,316,054</b>  | <b>1,366,725</b>   | <b>( 50,671)</b> |  |
| <b>Closing fund balance</b>          |          | <b>3,189,573</b> | <b>3,031,889</b>  | <b>2,847,496</b>  | <b>2,623,656</b>  | <b>2,461,618</b>  | <b>2,300,994</b>  | <b>2,149,073</b>  | <b>1,998,517</b>  | <b>1,821,900</b>  | <b>1,663,345</b>  | <b>1,505,045</b>  | <b>1,210,982</b>  | <b>1,210,982</b>  | <b>500,000</b>   | <b>710,982</b>   |  |
| <b>Fund balance makeup:</b>          |          |                  |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |  |                  |  |
| Contingency                          |          | 500,000          | 500,000           | 500,000           | 500,000           | 500,000           | 500,000           | 500,000           | 500,000           | 500,000           | 500,000           | 500,000           | 500,000           | 500,000           | 500,000  |                  |  |
| Surplus                              |          | 2,689,573        | 2,531,889         | 2,347,496         | 2,123,656         | 1,961,618         | 1,800,994         | 1,649,073         | 1,498,517         | 1,321,900         | 1,163,345         | 1,005,045         | 710,982           | 710,982           | -  |                  |  |
|                                      |          | <b>3,189,573</b> | <b>3,031,889</b>  | <b>2,847,496</b>  | <b>2,623,656</b>  | <b>2,461,618</b>  | <b>2,300,994</b>  | <b>2,149,073</b>  | <b>1,998,517</b>  | <b>1,821,900</b>  | <b>1,663,345</b>  | <b>1,505,045</b>  | <b>1,210,982</b>  | <b>1,210,982</b>  | <b>500,000</b>   |                  |  |

**Assumptions:**

- (1) The US carrier contributions for the period from July 2010 to June 2011 and the International contributions are based upon actual billings.
- (2) These fees represent the \$100 late filing fee charged to those companies that do not file the Form 499A by the due date.
- (3) Interest income projections are estimates
- (4) The expense for 1K Block Pooling is based on the contract in force.  
The cost of NANPA Administration is based on contract in force until July 8, 2011.  
The cost of B&C Agent is based on the interim contract with Welch LLP in force until July 31, 2011.
- (5) The expense for the Data Collection Agent is based on estimate of costs by USAC for the 2010 calendar year.
- (6) The cost for the annual operations audit performed by Ernst & Young is \$36,000.
- (7) No commentary
- (8) No commentary
- (9) Interim p-ANI administration is now covered under the new Pooling contract. \$200,000 has been allowed for the cost of permanent pANI in 2010/11. A change order was approved by the FCC on June 17, 2011.
- (10) Bank fees are an expense to the Fund.
- (11) The budget allowed \$700,000 for carrier audits. The FCC has indicated that this will not be spent this funding year.
- (12) The allowance covers all accounts considered potentially uncollectible at June 30, 2011. This will be covered by the contingency allowance.

**Reconciliation of actual results at June 30, 2011 to budget**

|  |                  |
|--|------------------|
| <b>Budgeted fund balance at June 30/11 - contingency</b>                               | 500,000          |
| Decrease in fund balance between budget period (February 2010) and June 2010           | (50,671)         |
| Additional billings over estimate from budget  | 59,472           |
| Late filing fees (reversal) for Form 499A  | (10,200)         |
| Over estimate of interest earned to date compared to budget                            | (2,213)          |
| NANP Admin - difference between budget and actual contract awarded after budget period | 28,925           |
| NANP Admin - change orders issued  | (9,156)          |
| Additional billings from B & C Agent due to renewal of contract                        | (17,079)         |
| Data Collection fees - Adjustment to actual from budget                                | (9,662)          |
| Bad debts not budgeted for   | (81,378)         |
| Pooling change orders  | (43,142)         |
| Carrier audits that will not be performed  | 700,000          |
| Permanent pANI that will not be expended prior to June 30th.                           | 167,858          |
| Bank fees to be covered by Fund under new B&C Agent interim contract                   | (21,772)         |
| <b>Fund balance at June 30/11</b>  | <b>1,210,982</b> |

**NANPA FUND  
FORECASTED STATEMENT OF CHANGES IN FUND BALANCE  
JULY 2011 TO JUNE 2012**

| Projection                              |        |                  |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |
|---|--------|------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
|   | Jul-11 | Aug-11           | Sep-11            | Oct-11            | Nov-11            | Dec-11            | Jan-12            | Feb-12            | Mar-12            | Apr-12            | May-12            | Jun-12            |
| <b>Projected Revenue</b>                |        |                  |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |
| International Contributions             |        |                  |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |
| Canada                                  | (1)    | 6,559            | 6,559             | 6,559             | 6,559             | 6,559             | 6,559             | 6,558             | 6,558             | 6,558             | 6,558             | 6,558             |
| Caribbean countries                     | (1)    | 16,241           | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 |
| Total International Contributions       |        | 22,800           | 6,559             | 6,559             | 6,559             | 6,559             | 6,559             | 6,558             | 6,558             | 6,558             | 6,558             | 6,558             |
| Domestic Contributions - US carriers    | (1)    | 2,493,440        | 218,555           | 218,555           | 218,555           | 218,555           | 218,554           | 218,554           | 218,554           | 218,554           | 218,554           | -                 |
| Late filing fees for Form 499A          | (2)    | -                | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 | 115,000           |
| Interest income                         | (3)    | 1,000            | 1,000             | 1,000             | 1,000             | 1,000             | 1,000             | 1,000             | 1,000             | 1,000             | 1,000             | 1,000             |
| <b>Total projected revenue</b>          |        | <u>2,517,240</u> | <u>226,114</u>    | <u>226,114</u>    | <u>226,114</u>    | <u>226,113</u>    | <u>226,113</u>    | <u>226,112</u>    | <u>226,112</u>    | <u>226,112</u>    | <u>226,112</u>    | <u>122,558</u>    |
| <b>Projected Expenses</b>               |        |                  |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |
| NANPA Administration                    | (4)    | 131,000          | 201,000           | 131,000           | 131,000           | 131,000           | 131,000           | 131,000           | 131,000           | 131,000           | 131,000           | 131,000           |
| 1K Block Pooling Administration         | (5)    | 185,365          | 183,490           | 181,614           | 181,614           | 181,614           | 181,614           | 181,614           | 181,614           | 181,614           | 181,614           | 181,614           |
| pANI                                    | (6)    | 74,174           | 74,174            | 74,174            | 74,174            | 74,174            | 74,174            | 74,174            | 74,174            | 74,174            | 74,174            | 74,174            |
| Billing and Collection                  |        |                  |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |
| Welch LLP                               | (7)    | 22,784           | 22,784            | 22,784            | 22,784            | 22,784            | 22,784            | 22,784            | 22,784            | 22,784            | 22,784            | 22,784            |
| Data Collection Agent                   | (8)    | 4,917            | 4,917             | 4,917             | 4,917             | 4,917             | 4,917             | 4,917             | 4,917             | 4,917             | 4,917             | 4,917             |
| Annual Operations Audit                 | (9)    | -                | -                 | 38,000            | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 |
| Bank Charges                            | (10)   | 1,800            | 1,800             | 1,800             | 1,800             | 1,800             | 1,800             | 1,800             | 1,800             | 1,800             | 1,800             | 1,800             |
| Carrier Audits                          | (11)   | -                | -                 | -                 | -                 | -                 | -                 | 300,000           | -                 | -                 | -                 | -                 |
| Bad debt expense (recovery)             | (12)   | -                | -                 | 70,000            | -                 | -                 | -                 | -                 | -                 | -                 | -                 | -                 |
| <b>Total projected expenses</b>         |        | <u>420,040</u>   | <u>488,165</u>    | <u>524,289</u>    | <u>416,289</u>    | <u>416,289</u>    | <u>416,289</u>    | <u>716,289</u>    | <u>416,289</u>    | <u>416,289</u>    | <u>416,289</u>    | <u>416,289</u>    |
| <b>Projected Net revenue (expenses)</b> |        | <u>2,097,200</u> | <u>( 262,051)</u> | <u>( 298,175)</u> | <u>( 190,175)</u> | <u>( 190,175)</u> | <u>( 190,176)</u> | <u>( 190,176)</u> | <u>( 490,177)</u> | <u>( 190,177)</u> | <u>( 190,177)</u> | <u>( 293,731)</u> |
| <b>Projected Opening fund balance</b>   |        | <u>1,210,982</u> | <u>3,308,182</u>  | <u>3,046,131</u>  | <u>2,747,956</u>  | <u>2,557,781</u>  | <u>2,367,606</u>  | <u>2,177,430</u>  | <u>1,987,254</u>  | <u>1,497,077</u>  | <u>1,306,900</u>  | <u>1,116,723</u>  |
| <b>Projected Closing fund balance</b>   |        | <u>3,308,182</u> | <u>3,046,131</u>  | <u>2,747,956</u>  | <u>2,557,781</u>  | <u>2,367,606</u>  | <u>2,177,430</u>  | <u>1,987,254</u>  | <u>1,497,077</u>  | <u>1,306,900</u>  | <u>1,116,723</u>  | <u>926,546</u>    |
| <b>Projected Fund balance makeup:</b>   |        |                  |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |
| Contingency                             |        | 750,000          | 750,000           | 750,000           | 750,000           | 750,000           | 750,000           | 750,000           | 750,000           | 750,000           | 750,000           | 632,815           |
| Surplus                                 |        | 2,558,182        | 2,296,131         | 1,997,956         | 1,807,781         | 1,617,606         | 1,427,430         | 1,237,254         | 747,077           | 556,900           | 366,723           | 176,546           |
|   |        | <u>3,308,182</u> | <u>3,046,131</u>  | <u>2,747,956</u>  | <u>2,557,781</u>  | <u>2,367,606</u>  | <u>2,177,430</u>  | <u>1,987,254</u>  | <u>1,497,077</u>  | <u>1,306,900</u>  | <u>1,116,723</u>  | <u>926,546</u>    |

**Assumptions:**

- (1) The contribution for July 2011 - June 2012 is based on actual required billings.
- (2) These fees represent the \$100 late filing fee charged to those companies that do not file the Form 499A by the due date.
- (3) Interest income projections are estimates
- (4) The cost of NANPA Administration is based on contract in force until January 8, 2012.
- (5) The expense for the 1K Block Pooling is based on the contract in force.
- (6) The cost of permanent pANI administration has been proposed via change order #19 at a total cost of \$1,040,906 which would be spread out over the remaining term of the 1K Pooling contract.
- (7) The cost of B&C Agent is based on the cost of the interim Welch LLP contract expiring January 31, 2012.
- (8) The expense for the Data Collection Agent is based on estimate of costs by USAC for the 2011 calendar year.
- (9) The cost of the annual operations audit is based on the cost of the prior year's history of billing from Ernst & Young LLP
- (10) Bank fees are an expense to the Fund.
- (11) The budget allowed \$300,000 for carrier audits.
- (12) The allowance covers all accounts considered potentially uncollectible. This will be covered by the contingency allowance

**NANPA FUND  
CURRENT AND FORECASTED LIABILITIES**

|   | Current<br><u>Jun-11</u> | <u>Jul-11</u>  | <u>Aug-11</u>  | <u>Sep-11</u>  | <u>Oct-11</u>  | <u>Nov-11</u>  | <u>Dec-11</u>  | <u>Jan-12</u>  |
|---|--------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| <b>NEUSTAR - NANPA Administration contract</b>                              | 129,487                  | 131,000        | 201,000        | 131,000        | 131,000        | 131,000        | 131,000        | 131,000        |
| - Payment authorized by the FCC on June 2/11, received by Welch June 2/11   |                          |                |                |                |                |                |                |                |
| May 2011  | 130,417                  |                |                |                |                |                |                |                |
| - Authorization by the FCC has not been received for payment                |                          |                |                |                |                |                |                |                |
| June 2011   | \$ 129,487               |                |                |                |                |                |                |                |
|   | <u>-</u>                 |                |                |                |                |                |                |                |
|   | <u>\$ 129,487</u>        |                |                |                |                |                |                |                |
| <b>NEUSTAR - Block Pooling contract</b>                                     | 185,365                  | 185,365        | 183,490        | 181,614        | 181,614        | 181,614        | 181,614        | 181,614        |
| - Payment authorized by the FCC on June 2/11, received by Welch June 2/11   |                          |                |                |                |                |                |                |                |
| May 2011  | \$ 185,365               |                |                |                |                |                |                |                |
| - Authorization by the FCC has not been received for payment                |                          |                |                |                |                |                |                |                |
| June 2011   | \$ 185,365               |                |                |                |                |                |                |                |
|   | <u>-</u>                 |                |                |                |                |                |                |                |
|   | <u>\$ 185,365</u>        |                |                |                |                |                |                |                |
| <b>Welch LLP - Billing &amp; Collection Agent</b>                           | 22,784                   | 22,784         | 22,784         | 22,784         | 22,784         | 22,784         | 22,784         | 22,784         |
| - Payment authorized by the FCC on June 13/11, received by Welch June 13/11 |                          |                |                |                |                |                |                |                |
| May 2011  | 22,784                   |                |                |                |                |                |                |                |
| - Authorization by the FCC has not been received for payment                |                          |                |                |                |                |                |                |                |
| June 2011   | \$ 22,784                |                |                |                |                |                |                |                |
|   | <u>-</u>                 |                |                |                |                |                |                |                |
|   | <u>\$ 22,784</u>         |                |                |                |                |                |                |                |
| <b>USAC - Data Collection Agent</b>   | 4,915                    | 4,917          | 4,917          | 4,917          | 4,917          | 4,917          | 4,917          | 4,917          |
| - Payment authorized by the FCC on June, received by Welch April 4/11       |                          |                |                |                |                |                |                |                |
| May 2011  | 4,620                    |                |                |                |                |                |                |                |
| - Authorization by the FCC has not been received for payment                |                          |                |                |                |                |                |                |                |
| June 2011 (estimate)  | 4,915                    |                |                |                |                |                |                |                |
|   | <u>-</u>                 |                |                |                |                |                |                |                |
|   | <u>\$ 4,915</u>          |                |                |                |                |                |                |                |
| <b>Carrier audits</b>   | -                        | -              | -              |                | -              | -              | -              | -              |
| <b>Ernst &amp; Young LLP- Annual operations audit</b>                       | -                        | -              | -              | 38,000         | -              | -              | -              | -              |
| <b>NEUSTAR - pANI administration</b>  |                          |                |                |                |                |                |                |                |
| - Authorization by the FCC has not been received for payment                | \$ 32,142                |                |                |                |                |                |                |                |
| June 2011   | <u>32,142</u>            | 74,174         | 74,174         | 74,174         | 74,174         | 74,174         | 74,174         | 74,174         |
| <b>Bank Fees</b>  | -                        | 1,800          | 1,800          | 1,800          | 1,800          | 1,800          | 1,800          | 1,800          |
| <b>Total</b>  | <u>374,693</u>           | <u>420,040</u> | <u>488,165</u> | <u>454,289</u> | <u>416,289</u> | <u>416,289</u> | <u>416,289</u> | <u>416,289</u> |

## **Deliverables Report**

### **Distributing invoices**

The monthly and annual invoices for carriers were mailed June 13, 2011.

### **Processing Payments**

Payment information from the lockbox service at Mellon Bank is received every Monday for the prior week's deposits. The deposit information is recorded on either Monday or Tuesday each week.

### **Late/Absent Payments**

Statement of accounts were mailed out for receivable balances under 90 days old on June 4, 2011.

### **FCC Red Light Notices**

There were no delinquent accounts sent to the FCC for collection and submission to the Red Light Site. One payment in the amount of \$1,844.50 was received representing 10 carriers.

### **Helpdesk Queries**

All queries are directed to a voice mailbox. The information is transferred to an Access database. The date, nature of call, name of caller, Filer ID, who responded and on what date and the resolution is tracked. Calls are responded usually within 3 business days. 107 calls were received in June. Most calls were questions about the invoice received, the late filing fee, how to pay, request for copies of invoices, change of address and requesting a W9.

### **Staffing Changes**

Nothing new to report.

### **Contract Renewal**

The contract expired October 1, 2009. Welch LLP is on the USGSA list. Welch LLP received a 6 month interim contract with the same terms which will cover the period from August 1, 2011 to January 31, 2012.

### **Accounts Receivable**

The old receivables are gradually being cleared up as USAC identifies and verifies companies that are inactive. We have received procedures from the FCC as to how to apply for approval to write off debt. This has to be done on an individual carrier basis. The FCC has to approve each request for write off.

19 write off packages were prepared and sent to the FCC in July requesting approval for write off. FCC has not approved these yet. An additional 8 write off packages were prepared and sent to the FCC in September. Approval has not been received yet.